

New ways to provide

A workshop for leaders and managers of public services

Leaders and managers of public services are actively exploring new ways to provide their services.

These include:

- *Remodelling and redesigning current in-house provision.*
- *Procuring provision from the marketplace.*
- *Transferring services from local government ownership into new mutual and co-operative organisations.*
- *Alternative arrangements such as joint ventures or sharing services.*

The task has become more urgent with the finding that a third of councils expect to outsource more than 40% of their services by 2014.*

The purpose of the programme

This intensive one-day programme will enable leaders and managers to make informed decisions on which options would be best for their service users by:

- *Exploring the pros and cons of each of the new ways to provide.*
- *Deciding which of the routes are worth exploring in more depth.*
- *Working through the steps which will enable the service to make the transition.*
- *Developing the first stages of an action plan.*

Who is running the workshop?

FPM is at the forefront of working with organisations to explore new models for public service provision, and developing the capacity of leaders and managers to meet the challenges these new models will pose.

Programme outline

- *A summary of the new ways to provide services, their pros, cons and significant challenges, including:*
 - *Redesigning and remodelling in-house (including shared back office etc)*
 - *Procuring from the marketplace – what needs to be in place*
 - *Joint ventures and the service's potential to be part of one*
 - *What a mutual is and the main stages to develop one.*
- *Purpose check– what outcomes are being sought and how these can best be achieved through the new ways to provide.*
- *Options analysis tool to help the service identify which, if any, of the above routes is likely to be best for them and the service's readiness to progress this.*
- *Key steps in the transition to new ways to provide.*

* Interserve report June 2011 "Local services – better for less"



Further information

For instructions on how to book your place on the programme, click on the '**more info**' button below.

Places will be allocated on a first come, first served basis.

Alternatively, call us on **0116 249 5000** for more information.

MORE INFO

Please note, cancellations must be advised in writing and are subject to the following charges: Up to 8 weeks prior to the course starting: no charge. 4-8 weeks before the course starts: 50% course fee. Less than 4 weeks before the course starts: full course fee.